date on which this news item was published. Posting of officers against the vacant posts of Chief Commissioner/Director Generals of Customs and Central Excise could be undertaken only after the process to promote officers to the grade of Chief Commissioner of Customs and Central Excise was completed. As regards the 2 vacant posts of Members in Central Board of Excise and Customs, one post was filled up on 26-09-2002 and the other post was kept vacant pursuant to an order of the Hon'ble Central Administrative Tribunal. Steps to fill up the post of Director General, Central Economic Intelligence Bureau have already been taken and the decision of the Competent Authority is awaited.

(c) At present there are two officers who have been continuously on deputation for more than nine years, one officer who has been on deputation for more than seven years but less than seven years.

(d) Shri Jayant Misra has been on deputation as Officer on Special Duty to the Hon'ble Deputy Chairman, Rajya Sabha (Dr. Najma Heptulla) from 07.05.1990 on co-terminus basis. Smt. Vanaja N. Sarna has been on deputation to the Rajy Sabha Secretariat from 10th August, 1993 and the concurrence of the Department of Revenue, as lending organisation, for extension of deputation term upto 30.09.2004 was conveyed to the Rajya Sabha Secretariat on 26.07.2002 in public interest.

(e) No proposal is under consideration in the Department of Revenue for recalling these officers.

Promotion in State Bank of Bikaner & Jaipur

2725. SHRI GANDHI AZAD: Will the Minister of FINANCE AND COMPANY AFFAIRS be pleased to refer to answer to Unstarred Question 4308 given in the Rajya Sabha on 7th May, 2002 and state:

(a) the date-wise, name-wise, post-wise details of 47 applications received on medical ground by the State Bank of Bikaner & Jaipur;

(b) the names/designation and the basis on which 8 transfer applications were rejected;

(c) whether 12 cases considered on compassionate/medical ground were for self or dependent; and

(d) how many were SC/ST in parts (a), (b) and (c) above?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE AND COMPANY AFFAIRS (SHRI ANANDRAO VITHOBA ADSUL): (a) to (d) The information is being collected and will be laid on the Table of the House.

Harassment to pensioners by SBI branch, Katghar, U.P.

†2726. SHRI GANDHI AZAD: Will the Minister of FINANCE AND COMPANY AFFAIRS be pleased to state:

(a) whether Government have received the report regarding investigation of the complaints of harassment of pensioners, initiated in August, 2001 in the State Bank of India, branch Katghar in district Moradabad;

(b) if so, the details of the report and the action taken against the concerned officers;

(c) whether it is a fact that the bank administration is trying to hush up the matter by not pursuing it seriously; and

(d) if so, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE AND COMPANY AFFAIRS (SHRI ANANDRAO VITHOBA ADSUL): (a) to (d) State Bank of India (SBI) has reported that they have received report regarding complaints of pensioners against their Katghar Branch, District Moradabad (U.R). On the basis of the report received, Zonal Officer, Bareilly have transferred Branch Manager, Shri S.C. Dhingra. Appropriate action has been taken against him. Shri Dhingra has been advised to improve his conduct in future and controlling office is having a watch on his functioning.

The bank has taken prompt action on this issue and considerable improvement has taken place during the tenure of new Branch Manager. Recently, the new Branch Manager, Shri Kapoor has been honoured by the pensioners for rendering high degree of customer service to pensioners and maintaining a personal touch with the customers.

† Original notice of the question was received in Hindi.